

Vision Realized

Silver Creek Water Corporation and mPower Innovations take advanced GIS and Utility Management to a new place.



The Challenge:

Silver Creek Water Corporation, based in Sellersburg, Indiana, had tried utilizing mapping and GIS software from various vendors over the years, but found them to be either difficult to maintain, not flexible enough or too costly to deploy and own long term. Scott Ham, Manager of SCWC, had a vision for more than just “mapping” software. Instead, he was hoping to find an affordable way to take his company’s asset management and maintenance operations to another level. **“I wanted us to stop talking about where our assets were located and instead focus on who, what, when and how we were going to address any situation that may arise”,** stated Ham.



Tying it All Together

In March of 2011, after evaluating several options, Mr. Ham selected mPower Innovations to help him achieve his vision. Initially, Silver Creek deployed mPower Integrator, the firm’s GIS integration software. The software quickly helped put him and his team on the same page, by providing a single, browser-based GIS portal that was easily adapted to their requirements. **“A big factor in our initial decision was based on our employees’ desire to have better information at their fingertips, in order to do their jobs more safely and effectively. We were able to accomplish that with Integrator”,** says Scott.

The software’s unique ability to pull data from not only the mapping software itself, but the other back office systems, has allowed Silver Creek to put more than just asset maps into their employees’ hands. This has allowed the company to more easily and effectively handle customer calls, improving service quality and efficiency. **“I would put our GIS up against anyone’s”,** states Ham.

